

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Barry Callebaut Food Manufacturers Europe

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

2-0226-11-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Palm Oil Processors and/or Traders

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## Palm Oil Processors and Traders

### Operational Profile

#### 1.1 Please state your main activity(ies) within the supply chain

- Refiner of CPO and CPKO
- Post-refinery processor
- Trader with physical possession
- Trader without physical possession
- Kernel Crusher
- Food and non-food ingredients producer
- Power, energy and bio-fuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

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#### Palm Oil and Certified Sustainable Palm Oil Use

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#### 2.1 Please include details of all operations using palm oil majority owned and/or managed by the member and/or related entities

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##### 2.1.1 In which markets do you sell goods containing palm oil and oil palm products?

- Applies Globally
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#### 2.2 Volumes of palm oil and oil palm products

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**2.2.1 Total volume of crude and refined Palm Oil handled/traded/processed in the year**  
5,722.00 Tonnes

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**2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year**  
30,393.00 Tonnes

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**2.2.3 Total volume of Palm Kernel Expeller handled/traded/processed in the year**  
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**2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year**  
34,295.00 Tonnes

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**2.2.5 Total volume of all palm oil and oil palm products handled/traded/processed in the year**  
70,410.00 Tonnes

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**2.3 Volumes of palm oil and oil palm products certified****2.3.1 Volume handled/traded/processed in the year that is RSPO-certified (Tonnes):**

Description	Refined/CPO	PKO	PKE	Palm-based derivatives and fractions
2.3.1.1 Book and Claim from Mill / Crusher				
2.3.1.2 Book and Claim from Independent Smallholder				
2.3.1.3 Mass Balance		4523.00		12813.00
2.3.1.4 Segregated	2344.00			6950.00
2.3.1.5 Identity Preserved				
2.3.1.6 Total volume	2,344.00	4,523.00	-	19,763.00

**2.3.2 How much RSPO certified products have you sold as certified (tonnes)**

Description	Refined/CPO	PKO	PKE	All other palm-based derivatives and fractions
2.3.2.1 Book and Claim	-	-	-	-
2.3.2.2 Mass Balance	-	-	-	-
2.3.2.3 Segregated	-	-	-	-
2.3.2.4 Identity Preserved	-	-	-	-
2.3.2.5 Total volume	-	-	-	-

**2.3.3 How much RSPO certified products have you sold under other schemes (tonnes)**

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**2.3.4 How much RSPO certified products have you sold as conventional (tonnes)**

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**2.4 Total annual crude, refined palm kernel oil and derivatives production (only if applicable)**

0 Tonnes

**2.5 What is the percentage of Certified Sustainable Palm Oil in the total palm oil sold by your company in the following regions:****2.5.1 Africa**

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**2.5.2 Australasia**

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**2.5.3 Europe (incl.Russia)**

70%

**2.5.4 North America**

29%

**2.5.5 South America**

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**2.5.6 Middle East**

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**2.5.7 China**

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**2.5.8 India**

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**2.5.9 Indonesia**

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**2.5.10 Malaysia**

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**2.5.11 Asia**

1%

**Time-Bound Plan****3.1 Year of first supply chain certification (planned or achieved)**

2012

**3.2 Year expected to/or started to handle/trade/process any RSPO-certified palm oil and oil palm products**

2012

**3.3 Year expected to achieve 100% RSPO certification of all palm product processing facilities\***

2022

**3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products**

2022

**3.5 Which countries that your organization operates in do the above own-brand commitments cover?**

Belgium, Brazil, Canada, Chile, China, France, Germany, India, Italy, Japan, Malaysia, Mexico, Netherlands, Poland, Russian Federation, Singapore, Spain, Sweden, Switzerland, Turkey, United Kingdom, United States

**3.6 How do you proactively promote RSPO and RSPO certified sustainable palm oil and oil palm products to your customers?**

Our Forever Chocolate strategy includes a commitment around a transition to 100% RSPO palm sourcing by 2022. We have shared this commitment with our customers and are in the process of transitioning our supply chain. We will continue to highlight the importance of this to our customers.

**Trademark Use**

**4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

**If target has not been met, please explain why:**

We only operate in the business to business space.

**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will transition our North American plants to 100% RSPO MB certified products. We will also increase our purchasing of RSPO certified materials in Europe and Asia.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information please indicate the reasons why**

confidential

**Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
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  - Related link: [https://www.barry-callebaut.com/system/files/download/sustainable\\_sourcing\\_policy\\_palm\\_oil\\_1.pdf](https://www.barry-callebaut.com/system/files/download/sustainable_sourcing_policy_palm_oil_1.pdf)
- Land Use Rights
  - No file was uploaded
  - Related link: [https://www.barry-callebaut.com/system/files/download/sustainable\\_sourcing\\_policy\\_palm\\_oil\\_1.pdf](https://www.barry-callebaut.com/system/files/download/sustainable_sourcing_policy_palm_oil_1.pdf)
- Ethical conduct and human rights
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- Labour rights
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- Stakeholder engagement
  - No file was uploaded
  - Related link: [https://www.barry-callebaut.com/system/files/download/sustainable\\_sourcing\\_policy\\_palm\\_oil\\_1.pdf](https://www.barry-callebaut.com/system/files/download/sustainable_sourcing_policy_palm_oil_1.pdf)
- None of the above

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?****Comment:**

We have our sustainable palm oil sourcing policy. This is available in English

Related link: [https://www.barry-callebaut.com/system/files/download/sustainable\\_sourcing\\_policy\\_palm\\_oil\\_1.pdf](https://www.barry-callebaut.com/system/files/download/sustainable_sourcing_policy_palm_oil_1.pdf)

**7.3. Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?**

No

**Please explain why:**

We will cover this gap with Book & Claim as of 2020.

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## GHG Footprint

**8.1 Are you currently reporting any GHG footprint?**

Yes

URL: <https://www.cdp.net/en/responses/23318>

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## Support for Smallholders

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

No

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## Challenges

**1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

The cost of certified product is significant and there have been increases in recent years. When purchasing RSPO certified oil, there is limited visibility around where the premiums go and who sees the benefit. The lack of transparency around the cost makes the value proposition more challenging. We believe in the need for certified palm oil products but want to understand the impact of our investment. We have engaged with suppliers on this topic but with minimal insight to date. We also face a lack of customer demand for the product. This is especially true when considering our global footprint as both knowledge of the issues with palm oil and inability to invest in certified product limit that demand. We will be working to better educate our customers on the reason RSPO certified product is important to mitigate this challenge.

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**2 In addition to the actions already reported in this ACOP how has your organization supported the vision of RSPO to transform markets in other ways? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We have discussed our plans to migrate to certified products with suppliers. We are updating our supplier code and palm oil policy to further drive clarity on our position and expectations.

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**3 File -Please attach or add links to any other information from your organisation on your policies and actions on palm oil (EG: sustainability reports, policies, other public information)**

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